

County Durham Homestay Free Advice and Support



We are a community-based service, providing individualised housing related support. Length of service is determined by the needs of our customers, and can last for any duration between one hour and a few months.

Referring someone?

- Drop in Support - Fast, virtual support at a time that suits you.
- Floating Support - Longer term support lasting up to six months, with face to face and virtual support available.
- Goup Work - Virtual and face to face sessions around Housing, Finance, Physical Health, Universal Credit and PIP.

How we can help...



Finding, setting up or maintaining a safe and secure home.



Help with managing finances or benefit claims.



Support to talk to your landlord or other agencies.



Accessing services relating to your health.

Pick your platform

Referring someone

Telephone - 0191 332 4935

Email - gatewaydurham@homegroup.org.uk

Support for you

Telephone - 0191 731 1470

Text - 07341 457 573

Email - contacthomestay@homegroup.org.uk

Facebook - County Durham Homestay Service